NEWS RELEASE

Empowered by Innovation NEC

Australia's Department of Defence chooses NEC's SV8500 for Russell Offices and Anzac Park West

Melbourne, XX November, 2010: NEC Australia today announced it was chosen by the Australian Department of Defence to upgrade its Russell Offices' existing PABX system and install a full VoIP solution at its newly refurbished Anzac Park West site, both located in Canberra.

NEC is installing two of its SV8500 Communications Servers within the Russell Offices to replace the existing NEC 2400 UMG telephony system, which has provided the Department of Defence with trusted and reliable telephony communication for over two decades.

NEC's solution offers the Department a reliable, scalable and energy-efficient application server that supports voice, unified communications and mobility solutions that will cater for Defence's future requirements. Connecting over 5000 extensions in a hybrid TDM/IP environment, the implementation will be completed by December 2010.

NEC's existing PABX system was implemented in the late 1980s. While the system is still running strong, the Department of Defence required an IT platform that would allow them to move to current IP technology when required.

Alan Hyde, Managing Director, NEC Australia said the Department of Defence required a solution that was low risk and that could be rolled out with minimal disruption to its staff. "Our existing knowledge of Defence's networking requirements means we are well able to transition the old system to the new one with minimal risk."

Mr Hyde continued: "It's extremely important that the Department of Defence's communications are reliable, sustainable, and can adapt to the tempo of Defence's requirements. NEC's award-winning technology enhances the survivability and robustness of the Russell Offices telephony environment with minimum disruption for Department of Defence users."

“Importantly, the adoption of the SV8500 platform positions the Department of Defence to take full advantage of emerging Unified Communications developments into the future in a way that can be tailored to their unique business needs,” Mr Hyde said.

NEC recently implemented a full VoIP solution at the Department of Defence’s newly refurbished Anzac Park West site, which will be linked into the Russell Offices SV8500s using NEC’s Fusion software. The Department of Defence deployed an SV8500 Communications Server with 950 extensions which went live on 25 October 2010.

As Anzac Park West was a new site, Defence could easily implement a full IP solution, which will reduce its phone and maintenance costs dramatically.

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