

Empowered by Innovation



Change the way you look at collaboration

NEC Spherical® - Collaboration Enabler



NEC gives you the flexibility to collaborate with anyone at anytime, anywhere.

From ad-hoc meetings to scheduled conferences, Spherical gives you the flexibility to collaborate - at anytime and anywhere in the world.

NEC's Spherical builds on the ultimate IP Communications Server, the UNIVERGE SV8500, and takes it further, adding high quality video at a fraction of the cost you would expect to pay in addition to providing real integration into your business.

NEC Spherical is the centre piece of your communications strategy.

Features and benefits

- Face-to-face meetings from anywhere in the world¹ – saving time and money
- Starting a video call is as easy as just picking up the phone
- No need to book dedicated rooms and heavily scheduled resources, just pick up the phone and collaborate
- Keep your existing phone numbers and have only one phone on the desk
- Leverage your existing investment. In many cases you can leverage your investment in NEC and video conferencing technologies
- Collaborate regardless of location, with people at their desks, on the road and in dedicated meeting rooms
- Spherical will grow with your business from one to thousands of users
- A solution that is backed by one of Australia's largest telecommunications support providers – NEC's NECare
- Extend your business by integrating your business processes with your collaboration suite.



Room-based collaboration

Room-based conferencing is an important part of doing business, but sometimes distance or time do not allow these face-to-face meetings to occur. With NEC Spherical, you can have people meeting in dedicated boardrooms communicating in real-time with people at their desk or on the road.

Collaborating from your desk

With the latest desk-based video phone on your desk – like the Polycom VVX1500, you not only keep your existing telephone number that you have had on your business cards for years, you now have full-screen smooth motion video with others within your organisation.

You can continue to utilise the same high-quality audio you have come to expect from your NEC phone system with non-video phone users, and leverage the crisp video that only a dedicated handset can deliver.

Launching a video call is as simple as picking up the phone, no complex software, remotes or thick instruction manuals.

Not only do you get access to the latest in communications, these devices can also be customised for your organisation to deliver portals into your business, providing you with the latest company performance, news, events, business processes – if you can access the information feed, it can be delivered to your screen in real-time.

¹ Remote video relies on appropriate configured network connectivity and bandwidth.



Collaborating anywhere¹

NEC's powerful Sphericall client allows your staff to join a conference from anywhere (their desk, home or even hotel room).

From point-to-point video calls to multi-party conferences your employees will be more connected than ever.

Allowing your staff to collaborate wherever they are empowers them to work effectively wherever their work takes them. By being able to handle customer queries on the spot with the mode of communication that best suits, allows them to get more business done and provide better customer service.

With access to video and instant message services your staff will always be connected.



Leverage your existing infrastructure

NEC's Sphericall solution can leverage your existing investment in NEC technology² and may even leverage existing investment in existing Polycom room-based technology further enhancing the user experience and providing even more integration and collaboration.

A solution that delivers

You need a total solution that grows with your business and NEC's Sphericall is built to grow. Servicing from one to thousands of end-points, the Sphericall solution can be scaled as large as you need with all the reliability and disaster recovery systems you would expect from an enterprise-grade solution.

You also need a solution you can trust – NEC Sphericall solution is just that. Not only is it already powering hundreds of customers across the globe it is fully supported and backed by NEC's NECare service offering.

For a nominal cost, NEC's NECare ensures your Sphericall solution is running at optimal levels and if anything should go wrong, you know NEC is only a call away.

You may also want to consider the NECare Assurance offering that not only covers support and maintenance, it also covers you for future upgrades – total protection with a known monthly fee.

² UNIVERGE NEAX IPX, UNIVERGE SV7000 and UNIVERGE SV8500 customers only.

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Extending your business

Spherical is a business enabler, offering that latest in Service Orientated Communications (SOC/SOA) technology that allows your phone system to be directly connected into your business processes.

Imagine the ability for communications to be automatically embedded into your business processes; such as:

- A step in the approval of a large order automatically initiating a call between your account representatives and the next available financial controller - saving valuable response time and updating management all at the one time
- A call between account director and despatch prior to a delivery milestone to ensure progress occurs as promised
- A connection between a sales manager and their team to generate that extra buzz on a new promotion to drive more sales...

...The business delivery and productivity improvement possibilities are endless.

The bottom line

By providing key users with desk-based video phones, mobile workers with video phone software and having a number of boardrooms with the right video conferencing equipment, you will be empowering your organisation to work more effectively than ever before.

Your organisation can make decisions in real-time providing the business the support it needs to grow and giving your customers the answers they need quickly and efficiently.

NEC Spherical collaboration will change the way you look at your business.

Putting it all together

Spherical enables your staff to effectively and efficiently collaborate regardless of their communications device, voice, video handsets, video rooms or video soft-phones.



For more information, visit www.nec.com.au, email contactus@nec.com.au or call 131 632

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