

# VoIP for Aged Care



**VoIP for Aged Care provides IP-based telephony connections, which feature analytical tools and cost savings particularly for organisations with high call traffic requirements.**

## Smart. Straightforward.

VoIP for Aged Care (VAC) uses the world-leading voice communications expertise and convergence technologies of global technology giant, NEC. In supplying business grade telephone services over Broadband IP connections, VAC seamlessly offers performance, ease of use and highly competitive prices.

To facilitate smooth adoption and integration, VAC is designed to complement your existing telephone services; primarily via the use of an Analogue Telephone Adaptor (ATA) or via an easy plug-in to the latest IP-enabled phone systems.

## Capability. Choice.

To become a VAC user, you must have access to a Broadband connection with enough bandwidth to support the type and number of services you require. VAC can be readily integrated into many existing PABX and key telephone systems.

Should your telephony needs change, you can feel reassured knowing that VAC has structured its services around three key options:

- Callout – for outgoing call traffic
- Office – for making and receiving on-and off-network calls with full management facility
- Enterprise – for small to larger organisations requiring multi-line, high capability telephony.

## Your choice. Our services.

**Callout** enables you to make outgoing calls to any off-network number, plus make and receive incoming calls from other VAC services and subscribers. Off-network refers to calls made from VAC services to any PSTN, mobile or other VoIP service provider.

**Office** lets you make and transfer both on-network and off-network calls. You can also keep their existing telephone number. Office's user-friendly management portal allows you to access enhanced control and management features and settings including forwarding, screening and blocking and even voicemail.

**Enterprise** is our highly flexible and scalable network-based voice trunk solution. Addressing the challenges and needs of more complex or larger organisations, this offers you a highly capable and cost-effective evolution from traditional legacy services. Capable of being readily integrated into IPABX's and many existing PABX and key telephone systems, Enterprise can be ordered with 5, 10, 20 or 30 concurrent calls and 1, 10 or 100 Direct-In-Dial number options.

## Next Generation Technology.

Our network comprises all the necessary equipment and systems to provide advanced IP Multimedia Services. Based around SIP (Session Initiation Protocol) technology, VAC provides interfaces to both IP enabled and legacy ISDN/PSTN phone systems. In addition, several of our voice solutions offer in-built features that allow you to customise your exact telephony requirements. Adoption of such progressive technologies optimises system availability, scalability and carrier-grade performance.

## Forward thinking.

VAC is guaranteed by a reassuringly stringent Service Level Agreement (SLA) and is also backed by the technical expertise of a dedicated customer support team offering:

- Class-leading convergent solutions that deliver real business efficiencies
- Cost-effective and high quality VoIP services for Aged Care
- Easy integration with advanced communication systems.

For more information, visit [www.nec.com.au](http://www.nec.com.au), email [contactus@nec.com.au](mailto:contactus@nec.com.au) or call 131 632

**Oceania (Australia)**  
NEC Australia Pty Ltd  
[www.nec.com.au](http://www.nec.com.au)

**Corporate Headquarters (Japan)**  
NEC Corporation  
[www.nec.com](http://www.nec.com)

**North America (USA)**  
NEC Corporation of America  
[www.necam.com](http://www.necam.com)

**Asia**  
NEC Corporation  
[www.nec.com](http://www.nec.com)

**Europe (EMEA)**  
NEC Unified Solutions  
[www.nec-unified.com](http://www.nec-unified.com)

**About NEC Australia Pty Ltd.** NEC Australia is a leading supplier and integrator of ICT solutions to carriers, government and businesses. With over 800 staff and 200 partners, we research, develop and deploy advanced IT/Network communication solutions and services using best-of-breed technologies in multi-vendor environments. Our business encompasses Hosted Application and Network Services, Systems Integration, IP Communications Servers, PBX, Broadband Access Systems, Data Centre and Cloud Technology Services along with Digital Signage and Data Technology products.

VAC | v.10.05.10

NEC Australia Pty Ltd reserves the right to change product specifications, functions, or features, at any time, without notice. Please refer to your local NEC representatives for further details. Although all efforts have been made to ensure that the contents are correct, NEC shall not be liable for any direct, indirect, consequential or incidental damages resulting from the use of the equipment, manual or any related materials. The information contained herein is the property of NEC Australia Pty Ltd and shall not be reproduced without prior written approval from NEC Australia Pty Ltd.

Copyright © 2010 NEC Australia Pty Ltd. All rights reserved. NEC, NEC logo, and UNIVERGE are trademarks or registered trademarks of NEC Corporation that may be registered in Japan and other jurisdictions. All other trademarks are the property of their respective owners. All rights reserved. Printed in Australia. Note: This disclaimer also applies to all related documents previously published.