

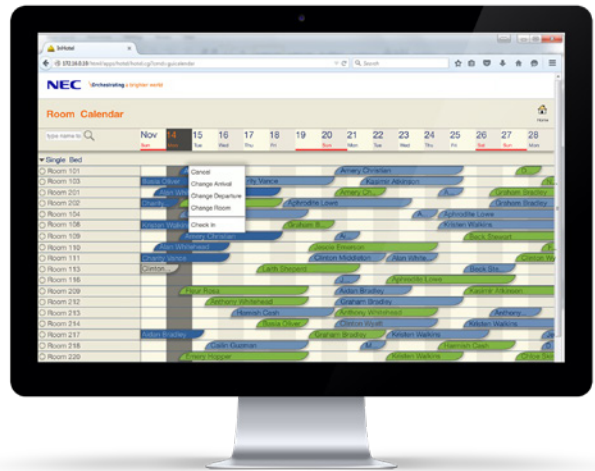
NEC's Built-In  Management System



## Cost-effective solution for hotels providing easier bookings, billings & administration.

NEC's InHotel combines a complete and comprehensive Hotel Guest Management Application (HGMS) together with tightly integrated telephone system functionality.

Ideal for hotels of up to 120 rooms, this easy to use platform is designed to increase your staffs' productivity, enhance guest experience and significantly lower your running costs. And as one of NEC's InApps-all the technology is built-in with no cost and maintenance of extra PC servers creating a highly attractive price point in combination with extremely low Total Cost of Ownership (TCO).



### InHotel Business Benefits



Increase your productivity levels – Time-saving features for all your staff

Enhance customer service levels – Faster check-ins, check-outs; sharper response times

Lower costs – Single initial cost, no recurring monthly subscriptions

On-board application – No extra PC server hardware or maintenance

Always on 24/7 – Browser-based

Easy, flexible & faster billing – Room rates, call costs, mini bar, spa, restaurant & more

Complete hotel room management – Real-time status dashboard

### At a Glance

Complete room booking, billing & hotel administration

Easy to use interface

Integrates with communications platform functionality

Supported on NEC's UNIVERGE SV9100 unified communications (up to 120 rooms) and the SL2100 communications system (up to 64 rooms)

As one of NEC's InApps solutions, features include:

Built-in/embedded application

Browser-based and available 24/7

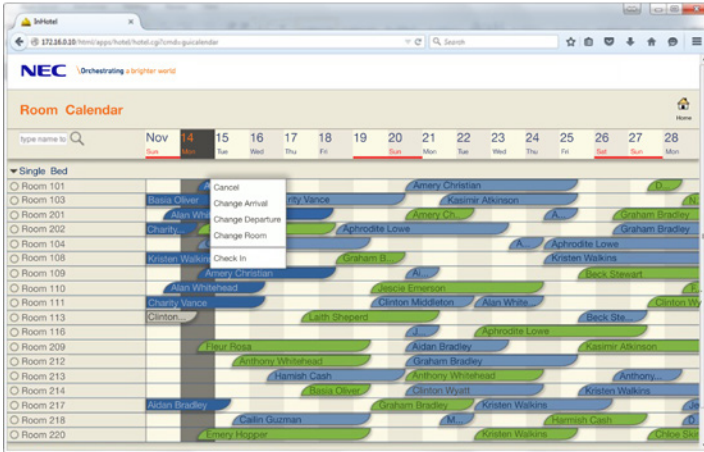
Extremely cost-effective

No extra PC / Server required-data is stored on the CPU

Save on hardware costs and IT maintenance



## Complete Hotel Guest Management System Features:



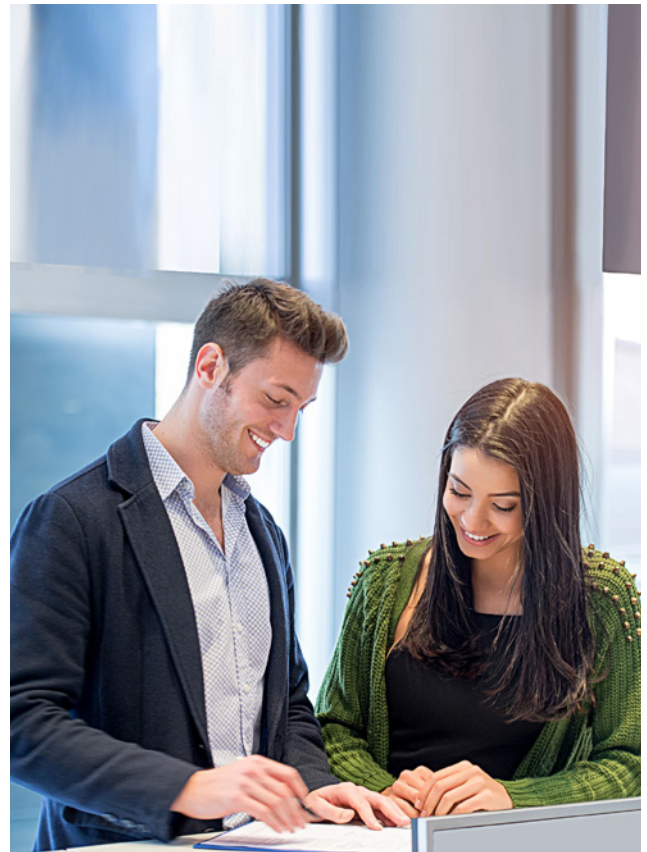
- **Telephone Billing** – All calls are captured and billed against the guest folio
  - **Flexible Rates** – Custom rates can be configured to allow the hotel to set their own call rates
  - **Multiple Telephones** – Multiple telephones can be grouped into a single room and billed to a single guest stay
  - **Hotelier Control** – The hotelier can set call restrictions (local only/ local & national/ international), block room to room calls and set Do Not Disturb feature from the hotel console
  - **Centralized Wakeup Call Management** – Wakeup calls can be set by the guest or hotelier and managed, modified or cancelled within InHotel
- **Room allocation** – See current and future guests on a color coded calendar view
  - **Jump to Date** – Quick access to any future date
  - **Guest Filter** – Easily find a guest reservation or stay using the filters
  - **Room Management** – See color coded status of all rooms (clean/ dirty/out of order)
  - **Folio Management** – Add charges for services and products to guest folio
  - **Invoice Generation** – Complete invoice generation for room nights, services and telephone calls
  - **Message Service** – Capture messages for guests with automatic room notification
  - **Flexible Room Rates** – Based on calendar dates or days of week
  - **Multiple Connections** – No license for additional connections, folio items can be added by housekeeping or restaurant
  - **Guest Stay Information** – Capture information about the guest, contact details and stay reasons; opportunity to build CRM database of guests
  - **Custom Products & Services** – Can be created and added to guest folio

## Supported Browsers

- Google Chrome, Mozilla Firefox, Internet Explorer 11, Microsoft Edge

## Telephone Features

- **Checkin/Checkout Functions** – Automatically control telephone restrictions
- **Guest Name Display** – Guest name is transferred when the guest checks in, displayed on reception phone when a call is received from the room



For more information, visit [nec.com.au](http://nec.com.au), email [contactus@nec.com.au](mailto:contactus@nec.com.au) or call 131 632

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