

NEC Warranty – Projectors

The following table outlines Specific Warranty Information for **NEC Projectors** and must be read in conjunction with NEC's Warranty Terms and Conditions and NEC's [General Manufacturer's Warranty](#). DS Care Replacements will be supplied (when available) for all products (except PX & PH Series) purchased after 1st April 2020.

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| Entry-Level Lamp Models | <p>Multi-Purpose (M Series & ME Series)</p> <p>Ultra Short Throw (UM Series),</p> <p>Five (5) year warranty applies to all component parts including circuit boards, power supply and other electronic parts; but excludes those items described below as being covered by a three (3) year warranty.</p> <p>Three (3) year warranty or warranty for 8000 hours usage (whichever occurs first) applies to the LCD/DLP panels, opto-base, engine assembly, analysers, polarisers, WV filters, colour wheel, light tunnel, mirrors and fans;</p> |
| P & P-Advanced Series Lamp Models | <p>Professional (P Series), Professional Advanced (PA Series)</p> <p>Five (5) year DS Care Replacement warranty applies to all models where component parts including circuit boards, power supply and other electronic parts have failed due to mechanical/design faults or issues; but excludes products which fail as a direct result of the customer not maintaining the product as recommended and specified in the product manual)</p> <hr/> <p>Lamps (all models)</p> <p>Six (6) month warranty or warranty of 1000 hours (whichever occurs first) applies to the lamp.</p> |
| LASER Light Source Models | <p>Professional (P Series), Professional Advanced (PA Series)</p> <p>Total of five (5) years or 20,000 hours DS Care Replacement warranty (whichever occurs first)</p> <hr/> <p>Professional Extreme (PX Series) & Professional High End (PH Series)</p> <p>Five (5) year DS Care Return to Base warranty applies to all component parts including circuit boards, power supply and other electronic parts. This warranty does not apply to those items described below as being covered by a five (5) year or 20,000 hrs usage warranty.</p> <p>Five (5) year DS Care Return to Base warranty or 20,000hrs usage (whichever occurs first) applies to the LCD/DLP panels, opto-base, engine assembly, analysers, polarisers, WV filters, colour wheel, light tunnel, mirrors and fans;</p> |