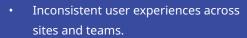
Webex Calling by NEC

Seamless collaboration. Predictable costs. Future-ready UC.

The Challenge: Legacy Tools, Lost Productivity



- High maintenance costs and limited functionality.
- IT teams overwhelmed by troubleshooting and updates.
- Rising compliance and data sovereignty requirements.

The result? Frustrated employees, escalating costs, and slower business outcomes.

of Webex Calling users

report high satisfaction - outperforming Teams and Zoom

Every 2

A Triple Zero (000) call is routed

through NEC's managed calling platform

The Solution: Webex Calling



Voice is in NEC's DNA, and we now bring that heritage to the cloud. Webex Calling delivers enterprise-grade voice, powerful collaboration, and a cloud-native platform without costly on-premises hardware. Fully managed by NEC, it blends decades of telephony expertise with Cisco innovation to provide crystal-clear calling, secure messaging, and seamless integration with Microsoft Teams and third-party platforms — all on a simple, scalable subscription.

Proven Capabilities

- Enterprise-grade voice –
 Reliable, crystal-clear calling
 built on Cisco Webex.
- Flexible subscription model –
 Predictable OpEx with no
 CapEx shocks.
- NEC + Cisco expertise Decades of telephony leadership with Cisco-certified integration.
- SLA-backed service ISO 27001-certified operations with Australian-based support.
- Native Microsoft Teams coexistence – Seamless interoperability with Teams and third-party apps.
- Resilience options Survivability and Webex Dedicated Instance for CUCM-class features.



Business Benefits

Improve productivity

Unified calling, meetings, and messaging accelerate decision-making.



Reduced IT burden

Offload provisioning, monitoring, updates, and 24/7 support to NEC.



Lower total cost of ownership

Avoid CapEx refresh risks with predictable subscription pricing.



Enhanced user experience

Provide a consistent, intuitive experience across sites and devices.



Secure & compliant

Meet stringent governance requirements with end-toend encrypted services.



Scale with confidence

Expand, reconfigure, or integrate UC rapidly as business needs evolve.



Why NEC?

With operations in over 50 countries and 120 years of technology leadership, NEC combines global strength with deep local expertise, including a 20+ year Cisco partnership and Australian delivery teams.

Our services are ISO27001-certified, secure, and compliant, with proactive lifecycle management built into every subscription.

NEC brings the heritage of a systems integrator and a consultative, vendor-neutral approach, ensuring collaboration solutions are tailored to each organisation's unique requirements — not a one-size-fits-all model.

Contact us to plan your UC transformation

or visit nec.com.au/WebexCalling







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