

NEC Warranty – Public Displays

The following table outlines Specific Warranty Information for NEC Displays and Monitors and must be read in conjunction with NEC's General Manufacturer's Warranty. DS Care Replacements will be supplied (when available) for all products purchased after 1st April 2020.

Warranty Period	Models
Desktop Display	Desktop Monitor Displays (E, AS, EA, P, EX & Touch Series) Three (3) year warranty or 17,520hrs of usage – whichever occurs first, applies to all component parts including circuit boards, power supply and other electronic parts; Usage cannot exceed 16 hours per day
Entry Level Display	E-Series Public Display Three (3) year warranty or 17,520hrs of usage – whichever occurs first, applies to all component parts including circuit boards, power supply and other electronic parts; Usage cannot exceed 16 hours per day
C, V, P & X-HB Level Displays	C, V, P & X-HB series Public Displays Three (3) year warranty or 26,280hrs of usage – whichever occurs first, applies to all component parts including circuit boards, power supply and other electronic parts;
X & UN Display	X-Series and UN-Series Videowall Display (all models) Three (3) year warranty or 26,280hrs of usage – whichever occurs first, applies to all component parts including circuit boards, power supply and other electronic parts; Photographs must be taken of each display out of the box, with the display turned on, OSD (on screen display) clearly visible with serial number (S/N) showing. Warranty claims for faulty or damaged items will not be accepted if this cannot be provided; where OSD menu is not possible, please submit a photograph of the S/N on the back of the unit.
CB Series	CB Interactive Display Three (3) year warranty or 13,140hrs of usage – whichever occurs first, applies to all component parts including circuit boards, power supply and other electronic parts; Excludes software and accessories. Usage cannot exceed 12 hours per day
InGlass Series	InfinityBoard Interactive Display Three (3) year warranty or 26,280hrs of usage – whichever occurs first, applies to all component parts including circuit boards, power supply and other electronic parts; Excludes software and accessories
ShadowSense & -T Series	ShadowSense (SST) & -T series Interactive Displays Three (3) year warranty or 26,280hrs of usage – whichever occurs first, applies to all component parts including circuit boards, power supply and other electronic parts; Excludes software and accessories

