



Ensure that your IPS is optimised and providing reliable and comprehensive protection

## Managed Intrusion Prevention Service

### Overview

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NEC's Managed Intrusion Prevention Service (IPS) is a 24x7 availability monitoring and management service that ensures that your IPS device has its signature database updated regularly and is set to utilise vendor recommended settings. Through ongoing IPS tuning NEC security experts ensure that false positives are remediated and that relevant signatures are enabled to suit your business.

The service ensures that your intrusion prevention service is optimised and providing reliable and comprehensive protection for networks and servers against threats and unauthorised intrusions from both internal and external sources.

### Benefits

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- **Improve reaction time** - Reduced time to identify and remediate device weaknesses and vulnerabilities.
- **Improved security posture** - lower risk exposure and maximise technology investments.
- **Reduced cost of ownership** - leverage expertise and save on FTE and training costs.
- **Damage mitigation** - Reduction in potential damages / cost of breaches and unnecessary spend.
- **Greater data security** - Enhanced protection of staff and customer data.
- **Increased compliance** - devices will be managed according to vendor specifications.
- **Flexible options** - Flexible service and tiered approach, pay for what you need.
- **Improved decision making** - Regular reporting, facilitates improved planning and decision making.
- **Round the clock monitoring** - 24x7 service option providing device availability and performance assurance.
- **Managed by experts** - Leverage NEC's certified Security Operations Centre (SOC) team.

Intrusion Prevention Service Features	
Pricing unit	Per Instance <sup>1</sup>
Incident management	Support hours 24x7x365
	Public holidays ✓
Service Desk	24x7
Service Assistance Portal	✓
Remote Support	✓
Device Administration	✓
Policy Management	✓
Device Backup	✓
Service Fulfilment <sup>2</sup>	✓
Availability Monitoring	✓
Best Practice Reviews	✓
Health Checks & Security Advisories	✓
Performance Monitoring	✓
Service Management	✓
Problem Management	✓
Major Incident Management	✓
Monthly Optimisation	✓
Service Insight	Health Assessment of Device configuration – Fee applies (Required for existing deployments)
Service Requests	Service requests for Device Administration, Policy, Rules, Signatures, Certificates and Operating Environment updates (Fixed price per request)
Additional Services - Priced on request	
On-site Support	⊕
SIEM	⊕
Hardware Maintenance	⊕
Software Subscriptions	⊕

1. Per instance is a physical, virtual or logical system that holds a configuration of its own, and provides output logs.

2. Additional fees apply.

## For more information:

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