



Mobile voice and video extension

UNIVERGE ST500 Smartphone Client

A clever mobile extension for your smartphone

Employees shouldn't be bound to a desk, they should be mobile - working where work takes them. NEC's UNIVERGE ST500 softphones for Android and Apple smartphones allow you to make and receive voice and video calls from virtually anywhere, as if you were at your desk. Simply connect to Wi-Fi or use your mobile data (3G / 4G) to handle your calls.

The ST500 softphone can save your company money by no longer having employees call-forward their desk phones to their mobile. Staff will also be able to make free internal calls and inexpensive local calls from the mobile client rather than all calls being made directly via their mobile.

By only giving out your desk phone number (not your mobile number), you will always be contactable and you will only have a single call history and work voicemail to check. The ST500 simplifies your communications.

In the Office

You can move about the office freely, all while being easily contactable. Perfect for mobile staff members including housekeeping, warehouse staff, healthcare professionals or anyone who spends time away from their desk.

Out of Office

Being out of the office shouldn't mean you miss an important call. Your smartphone doubles as your mobile extension.

Remote workers can show live video to head office staff to help fix field faults quickly and efficiently.

Home workers feel as connected as if they were in the office.

ST500 AT A GLANCE

See the person you are talking to for improved communication across your organisation

Never miss an important call, your desk and mobile client can both ring together

Use overseas while on Wi-Fi to eliminate international roaming costs

Remove communications overload with only a single call history and voice mail to check

Works on all modern Android and Apple smartphones

Product Specifications

Application Features

Integrated into your smartphone contacts
Complete call history (grouped by contact)
Hands-free mode
Bluetooth headset support
Video calling
Localised dial plan

Call Features

Make / Answer calls / Call waiting
Hold / Transfer / Conference
Call park
Call pickup
Call forward (All, Busy, No Answer)
Call hunt groups

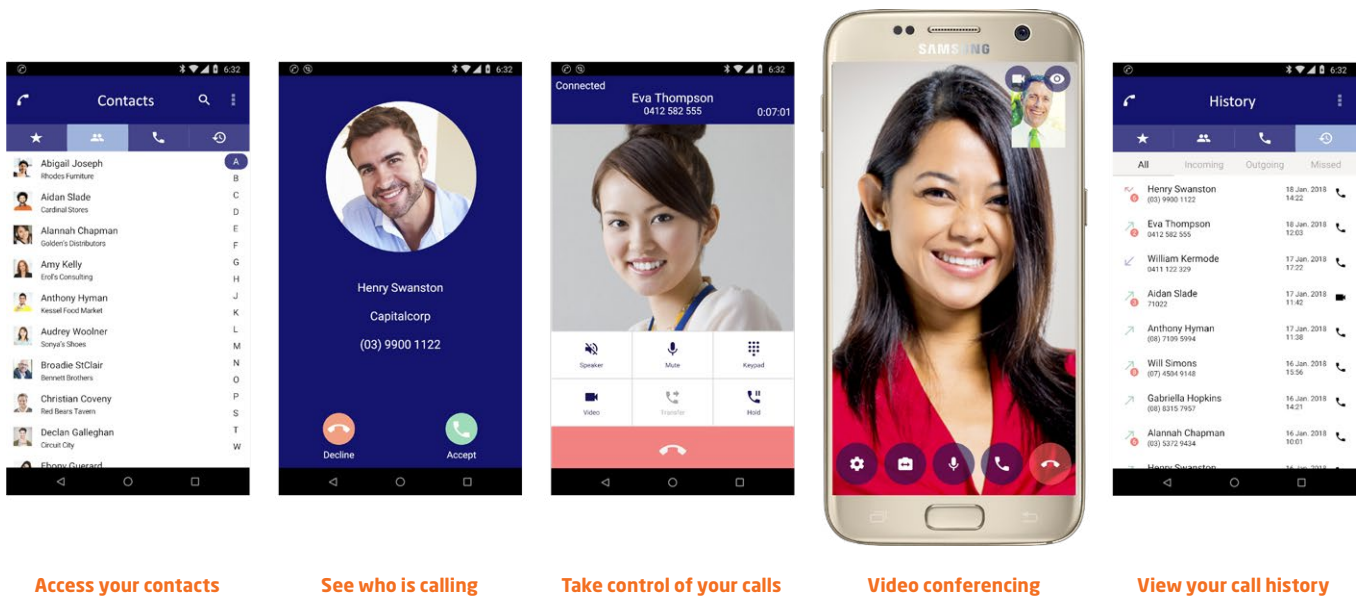
Technical Details

Smart Phone OS	iOS 11.0.3+ or Android 4.0.3+ (4.4 for video)				
Phone System	SL2100 / SV9100 / SV9300 and SV9500				
Connectivity	Standard SIP				
Voice Codecs	OPUS	G.722.1	G.711	G.722	G.729a
Video Codec	H.264 / AVC				

Additional Information

The ST500 is free to use on your NEC Phone system but requires an activation code that you can obtain from your NEC representative. It may also require spare licence capacity on your phone system to connect as a standard SIP extension.

To use the ST500 while not connected to your corporate Wi-Fi, a Session Border Controller is required.



Access your contacts

See who is calling

Take control of your calls

Video conferencing

View your call history

For more information, visit au.nec.com, email contactus@nec.com.au or call 131 632

Corporate Headquarters (Japan)
NEC Corporation
www.nec.com

Australia
NEC Australia Pty Ltd
au.nec.com

North America (USA)
NEC Corporation of America
www.necam.com

Asia Pacific (AP)
NEC Asia Pacific
sg.nec.com

Europe (EMEA)
NEC Enterprise Solutions
www.nec-enterprise.com

v.18.02.08 | UNIVERGE ST500 Smartphone Client

NEC Australia Pty Ltd reserves the right to change product specifications, functions, or features, at any time, without notice. Please refer to your local NEC representatives for further details. Although all efforts have been made to ensure that the contents are correct, NEC shall not be liable for any direct, indirect, consequential or incidental damages resulting from the use of the equipment, manual or any related materials. The information contained herein is the property of NEC Australia Pty Ltd and shall not be reproduced without prior written approval from NEC Australia Pty Ltd.

©2018 NEC Australia Pty Ltd. All rights reserved. NEC and NEC logo are trademarks or registered trademarks of NEC Corporation that may be registered in Japan and other jurisdictions. All other trademarks are the property of their respective owners. All rights reserved. Printed in Australia. Note: This disclaimer also applies to all related documents previously published.

