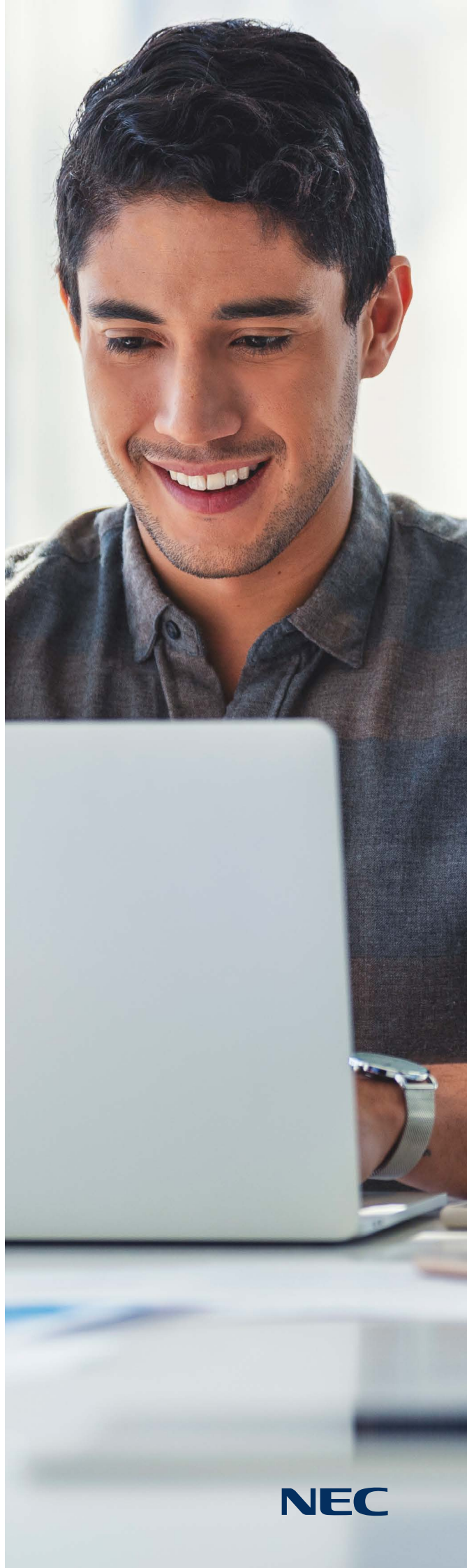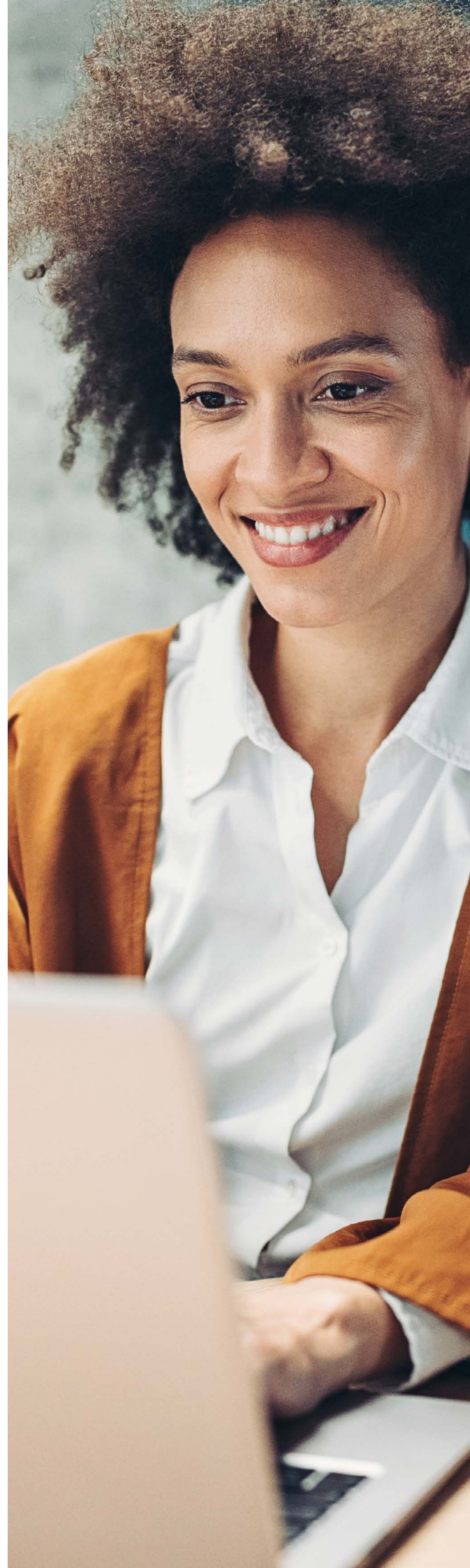# Multiline Client Softphone

At a glance

- Your remote workforce stays professionally connected with the NEC Multiline Client Softphone.
- Supported on NEC's SL2100, UNIVERGE SV9100, SV9300 and SV9500 communications platforms.
- Emulates the intuitive interface of an NEC 32 button self-labeling phone on a laptop or personal computer for a consistent user experience.
- Provides access to voicemail with Message Waiting Indicator Light.
- Enables programming of ringtones and configuration of soft-keys.
- Offers access to the majority of SV9000 series system features.
- Enables easy transfer of calls to mobile devices and desktop telephones.
- Operates internally on corporate wired and wireless networks or outside the network on a reliable VPN connection.
- Integrates with web-based SV9100 UC Suite.
- Syncs and provides access to Microsoft® Outlook® contacts
- Provides access to Call Logs (Missed, Outgoing and Incoming calls)
- Supports Bluetooth® and wired headsets.
- User-Friendly Interface – Little or no staff training required.
- Customisable Function Keys – Soft-keys can be adapted to the exact individual requirements of each employee.

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Overview

Today's businesses face many challenges, none more important than having staff working remotely. Having secure communications between the office and many remote locations requires a robust communications product and that is where the NEC Multiline Client Softphone for Windows and MAC delivers for a business. It extends the reach of your staff and allows for increased efficiency and flexibility. NEC's Multiline Client Softphone allows responses to be immediate, regardless of the user's location—meeting the challenge of availability, so important to customers and colleagues.

NEC's Multiline Client Softphone is highly adaptable and can be customised for each individual's needs which results in better efficiency and higher productivity. It gives users the visual displays and features needed to perform their job intelligently, to the network.

Multiline Client (MLC) Softphone

1. Status display

Displays station login, incoming call & message-waiting status information.

2. 32 line / feature keys

8 feature keys per page, scroll down to see the balance of programmed keys

3. Audio Control

Enables access to the Audio & Microphone levels for quick and easy adjustment.

4. Exit

Enables user to quit "Help" mode and other phone options by pressing this key.

5. Station Display

Displays call / feature activity information plus date, time & soft-key operation.

6. Soft Keys

Enables one-touch access to displayed features shown.

7. Dial Pad

Functions exactly like a keypad on a desktop telephone.

8. Hold

Places internal/external call on hold.

9. Recall

Retrieves call on hold

10. Transfer

Move calls to another person easily without attendant assistance.

11. Answer

Press for incoming calls or to retrieve call on Hold.

12. Feature

Enables programming of One-Touch Speed Dial Keys & used to activate telephone set-up functions.

13. Mic

Controls microphone during hands-free speakerphone calls.

14. Speaker

Controls built-in speaker which can be used for hands-free dialing/monitoring; switch audio during active calls.

15. Up / Down Arrows

Volume controls.

16. Help

Explanations of the Soft Keys can be called up in the station display by pressing this key.

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For more information on the Multiline Client Softphone, visit:

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