

Modern CloudOps

Enhance agility through a
structured but flexible service,
managed by experts



NEC

Modern

CloudOps

Market Overview

Organisations of all sizes are shifting to the public cloud with large enterprises being the early adopters. IDC expects a 5-10% pa swing from traditional infrastructure spend to cloud infrastructure.

According to Gartner, 45% of spending in key IT segments will shift to the cloud by 2026.

Many organisations already utilise public cloud infrastructure from market-leading providers such as Microsoft Azure and Amazon Web Services (AWS). These providers offer some management options, but they do not provide a full managed service which supports hybrid environments and provides direct phone access to cloud experts.

Managing cloud infrastructure in-house isn't recommended either. cloud ICT deployments can be just as a complex as on premise deployment, due to the inherent limitations that arise from public cloud being a "shared service".

With hybrid environments, there is additional complexity in ensuring that the integration of public cloud with the traditional ICT infrastructure maintains functionality and meets the organisation's expectations. Even in cloud environments some support tasks require advanced knowledge around scripting and specialist commands.

NEC Modern CloudOps gives your business the freedom to grow



Service Overview

NEC's Modern CloudOps service provides end to end management of multi-cloud platforms, including tenancy, subscriptions, IaaS, PaaS and Serverless workloads.

Cloud services are agile and adaptive, NEC's Cloud Center of Excellence (CCOE) ensures that as new features are released you can access them and finds new ways to help customers optimise and find value in the cloud.

Benefits

Modern Delivery Approach

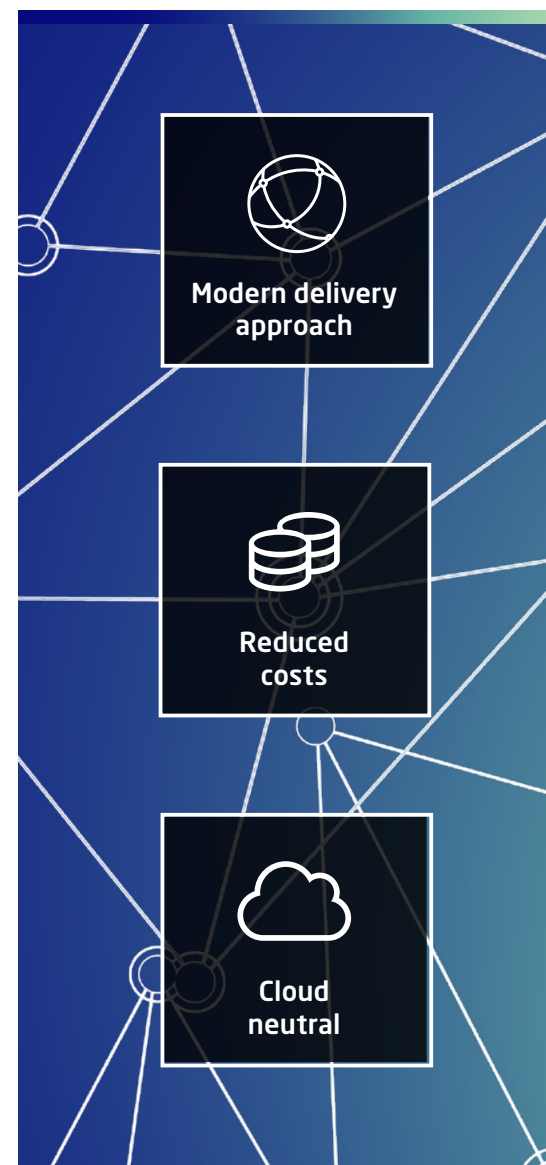
Breaking the legacy delivery approach of doing just the basics, bring agile and next generation delivery culture and methodology to cloud management, delivering incremental improvement by leverage Agile and DevOps practices, individual customer centric scrum teams.

Reduce costs

By using NEC's cloud engineers, customers are only paying for a leveraged resource rather than a full time salary. Your ICT team can focus on working with the business on strategic projects (e.g. further cloud migrations) rather than day-to-day management.

Cloud neutral

NEC works with the leading vendors in the market and will provide impartial advice on your cloud services. Our focus is on managing your cloud services and not reselling the cloud services subscription.





Our service can minimise risk and free up staff in your organisation to work on strategic ICT



Single point of contact

Single point of contact

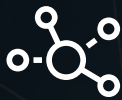
Strict SLAs that support and can be accountable for existing ICT services, cloud services and integrations without having to speak to different teams or multiple providers.



Managed by experts

Managed by experts

No need to recruit and employ staff directly or invest in significant training. Leverage our Microsoft and AWS certified engineers who currently manage public, private and hybrid cloud environments.



Deployment support

Hybrid cloud deployment support

We understand that most customers may retain some IT services on their own infrastructure in existing locations. It is crucial that these IT services and cloud services are managed holistically to deliver a consistent support experience for your organisation. This is especially important as most hybrid cloud deployments are integrated.



Proactive management

Proactive management*

We review your cloud workloads and provide information on service health that identifies better configurations that can be used for increased performance or lower cost of services.



Phone service desk

Phone service desk*

For increased peace of mind, customers can access NEC via phone, providing immediate support when required. 24x7 access is available as part of our Premium package.

* Not available on all service packages

Other Features



Reporting



Infrastructure
Management



Application
Performance
Management



DEVOPS &
Automation



Compliance



Cost
Optimisation

Why NEC?

NEC is a safe pair of hands with a strong heritage of managing and deploying critical services and applications. We can manage existing infrastructure and public cloud workloads to support customer's journey to cloud and hybrid environments.

We believe in offering our customers the right advice and are not incentivised by cloud providers to move workloads regardless of whether they are suitable for the cloud or not.

NEC have a strong local presence with flexible support models (onshore, offshore or blended), combined with a global network of 303 group companies with a combined revenue of US\$26B.



NEC

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NEC Modern CloudOps

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